

2026

Q user summit

April 7-9

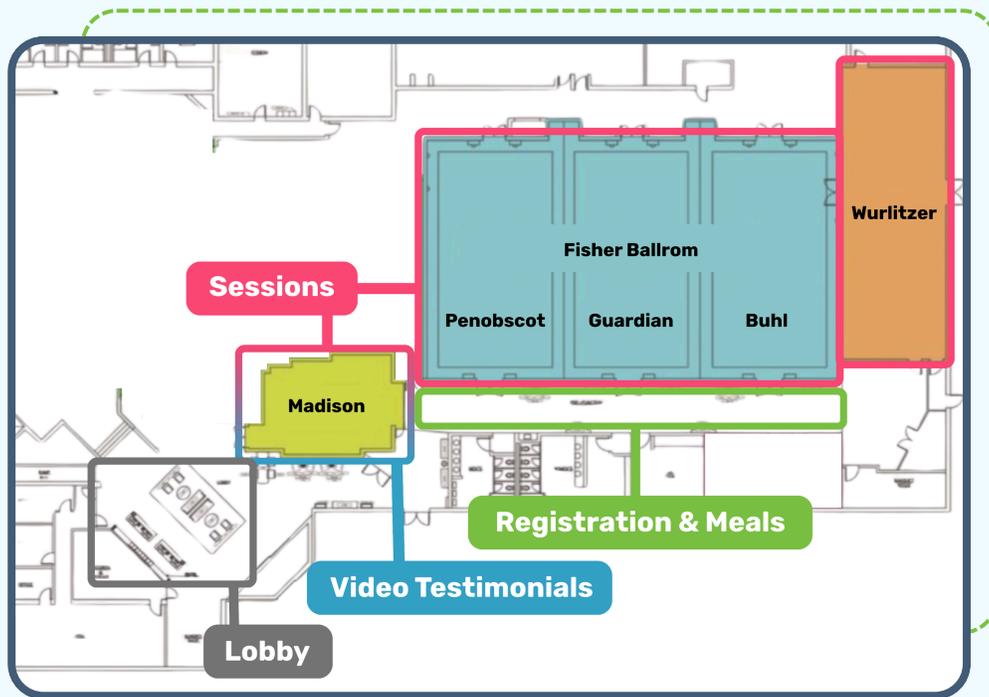
Novi, Michigan



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# Event Information



## Complimentary WiFi

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Presentations



Digital Agenda



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# Introducing Learning Tracks

New for the 2026 Q User Summit, learning tracks help you get more out of your time. Follow a track aligned to your role or goals to attend a set of related sessions and gain practical takeaways.



## Reporting

Room: Penobscot

### Tuesday, April 7

3:00-3:50: Report Writer

### Wednesday, April 8

11:00-11:50: Delivering SSRS Reports in Q

1:00-1:50: Q Analytics: Intro and Overview

2:00-2:50: MultiLine Reports

### Thursday, April 9

10:00-10:50: Q Analytics: Building Dashboards



## Food Service

Room: Guardian

### Wednesday, April 8

10:00-10:50: Online Eligibility

3:00-3:50: SBA, Food Service & Online Payments

### Thursday, April 9

10:00-10:50: Direct Certification

1:00-1:50: POS Setup, Register, and Audit Reports



## Q Best Practices

Room: Buhl

### Wednesday, April 8

9:00-9:20: How the Health Module Helps You

9:30-9:50: How the Health Module Helps You

10:00-10:50: Explore the Q-Universe

11:00-11:50: How WELL Do You Know Wellness?

### Thursday, April 9

11:00-11:50: Q Tip Explosion



## Attendance

Room: Wurlitzer

### Tuesday, April 7

3:00-3:50: Fast Track Truancy

### Wednesday, April 8

9:00-9:20: Supercharging Student Scan

9:30-9:50: Supercharging Student Scan

1:00-1:50: Attendance Recovery Using Drop-In Attendance

2:00-2:50: Parent Reported Absences

# April 7

## Tuesday

Time	Penobscot	Guardian	Buhl	Wurlitzer
8:00-9:00	Registration & Breakfast			
9:00-9:15	Welcome with Allen Angell, CEO of Aequitas Solutions			
9:15-9:45	Keynote Speech with Kenneth Gutman, Superintendent of Oakland Schools			
9:45-11:00	Aequitas Presentation with Randy Robertson & Adam Zahner			
11:00-11:10	Break			
11:10-12:00	The Q-Innovation Exchange: Connecting Our Brightest Ideas			
12:00-1:00	Lunch			
1:00-1:50	System Administrator Challenge	From Contact to Connection: How Family Engagement Drives Student Success	Query Builder: Roundtable Discussion	The Builder
1:50-2:00	Break			
2:00-2:50	Online Payments: A Technical Overview	Academic History Overview	CALPADS Forum Discussion	State Reporting: Michigan
2:50-3:00	Break			
3:00-3:50	Report Writer 	CRDC Roundtable	MiDataHub Integration Support MGR	Fast Track Truancy 
End of Day One				

# April 7 Tuesday



Reporting



Food Service



Q Best Practices



Attendance

Session Description	Audience
<p><b>The Q-Innovation Exchange: Connecting Our Brightest Ideas</b> <i>Grace Damerow, Oakland Schools</i></p> <p>Move beyond "networking" and into a high-energy, structured dialogue where we map the collective wisdom of the summit. In this session, we will surface the most creative uses of Q, compile our biggest "wishes," and build a directory of expertise across our districts. You will leave with new partners and a toolkit of "off-label" uses for the software you use every day.</p>	All
<p><b>System Administrator Challenge</b> <i>Dawn Cruz &amp; Jill Burnett, Oakland Schools</i></p> <p>System Administrators will have an opportunity to discuss with others real-life scenarios and the steps they'd take to resolve an issue. The scenarios will be provided. Attendees will leave with practical strategies, new networking connections, and fresh ways of approaching common challenges.</p>	System Administrators
<p><b>From Contact to Connection: How Family Engagement Drives Student Success</b> <i>Jeremy Tignor, ParentSquare</i></p> <p>In this session, you will hear directly from district leaders as we examine the critical link between home-school partnerships and academic outcomes. Together, we will identify the specific obstacles that create a disconnect—from outdated contact information to fragmented communication tools—and discuss how to dismantle them. Join us to learn how your peers are using strategies like Contact Verification and platform consolidation with ParentSquare to transform family engagement from a compliance task into a driver of student achievement.</p>	All
<p><b>Query Builder: Roundtable Discussion</b> <i>Chris Walker &amp; Adam Zahner, Aequitas Solutions</i></p> <p>This session demonstrates the new, powerful Query Builder tool within Q Process Manager, built on Data Designer–driven data. Attendees will see how the Query Builder simplifies complex data access, explore its current capabilities and limitations, and discuss the vision for evolving it into a fully standalone application in the future.</p>	Technical Roles, System Administrators
<p><b>The Builder</b> <i>Lynn Woodward &amp; Randy Robertson, Aequitas Solutions</i></p> <p>The Master Schedule Builder session is designed to equip school and district scheduling teams with the skills necessary to efficiently create, analyze, and finalize master schedules using the Aequitas Master Builder tool.</p>	All
<p><b>Online Payments: A Technical Overview</b> <i>Josh Hughes &amp; Lou Casselle, Aequitas Solutions</i></p> <p>Overview of Online Payment setup and functionality in Q, ParentConnect, and StudentConnect.</p>	All
<p><b>Academic History Overview</b> <i>Rob Reeves &amp; Randy Robertson, Aequitas Solutions</i></p> <p>An overview of the Student Academic History application.</p>	All
<p><b>CALPADS Forum Discussion</b> <i>Rochelle Platas, Clovis Unified &amp; Adam Zahner, Aequitas Solutions</i></p> <p>Join this interactive roundtable discussion focused on CALPADS practices, challenges, and solutions. Participants will share experiences, ask questions, and exchange strategies related to data reporting, compliance, and data accuracy. This session encourages peer-to-peer learning and collaborative problem-solving for both new and experienced CALPADS users.</p>	End Users, New Users

Session Description	Audience
<p><b>State Reporting: Michigan</b> <i>Dan Kresbaugh, Oakland Schools &amp; Kelly Shene, Wayne RESA</i></p> <p>Michigan Pupil Accountants will have an opportunity to learn state reporting ins and outs as well as discuss year-long scenarios.</p>	<p>End Users, New Users</p>
<p><b>Report Writer</b> <i>Lynn Woodward, Aequitas Solutions</i></p> <p>Q comes with a powerful and robust reporting function in Report Writer. Options are nearly limitless. In this session, we will highlight the use of the Quick Report feature to pull data on the fly in a report format quickly and easily.</p>	<p>All</p>
<p><b>CRDC Roundtable</b> <i>Chris Walker &amp; Anne Hamilton, Aequitas Solutions</i></p> <p>Aequitas developed tools for districts to complete student-data based components of the Civil Rights Data Collection (CRDC/OCR). Chris Walker and Anne Hamilton will discuss the tools Q offers to help districts complete this very large and cumbersome reporting requirement and would like to debrief with you on the tool and outcomes in usage during the current CRDC reporting season.</p>	<p>Technical Roles, System Administrators</p>
<p><b>MiDataHub Integration Support MGR</b> <i>Kevin Bullard &amp; Melissa Tront, Michigan DataHub</i></p> <p>Learn how Michigan DataHub and MISTAR Q work hand in hand to provide secure, streamlined access for systems like MiLearn, needed data for downstream connected applications, and other tools that end users rely on every day. We will also explore emerging technologies that these systems are working towards providing in the near future.</p>	<p>Technical Roles, System Administrators, Leadership</p>
<p><b>Fast Track Truancy</b> <i>Trista Marquez, Clovis Unified</i></p> <p>This session provides an overview of how to track truancy using Q. Presenters will highlight key processes, workflows, and reports used to support compliance and monitoring, offering practical examples other Q users can apply in their own districts.</p>	<p>Leadership, End Users, New Users</p>



**Day One Survey**

Complete this survey by April 8 at 8:30am to be entered into a drawing for a \$25 gift card! Your submission will also count as an extra entry toward the day two giveaway.



Day One Presentations



Share Your Photos!



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April 8

# Wednesday Morning

Time	Penobscot	Guardian	Buhl	Wurlitzer	Madison
8:00-9:00	Breakfast & Survey Drawing				
 9:00-9:20 <b>Lightning Round</b>	Student Program History and Program Editor	Intro to Grade Book Manager	How the Health Module Helps You 	Supercharging Student Scan 	English Language Learner
9:20-9:30	Break				
 9:30-9:50 <b>Lightning Round</b>	Student Program History and Program Editor	Intro to Grade Book Manager	How the Health Module Helps You 	Supercharging Student Scan 	English Language Learner
9:50-10:00	Break				
10:00-10:50	Pre-Enrollment Manager	Online Eligibility 	Explore the Q-Universe 	The Connected Campus: Extending MISTAR with ParentSquare	Program Forms 101: Navigating with Confidence
10:50-11:00	Break				
11:00-11:50	Delivering SSRS Reports in Q 	Scheduling for Next Year	How WELL Do You Know Wellness? 	Customization Corner - Widgets	
11:50-1:00	Lunch				

April 8

# Wednesday Afternoon

Time	Penobscot	Guardian	Buhl	Wurlitzer
1:00-1:50	Q Analytics: Intro and Overview 	Maximizing Efficiency	A Look at the Upcoming Q Knowledge Base	Attendance Recovery Using Drop-In Attendance ✓
1:50-2:00	Break			
2:00-2:50	MultiLine Reports 	What's New with Q Application & Lottery	Success Plans	Parent Reported Absences ✓
2:50-3:00	Break			
3:00-3:50	Google Classroom	SBA, Food Service & Online Payments 	New Year Init & Year End Rollover	Q Forms: End User
End of Day Two				
5:00-9:00	The Hub Social Event - Waivers Required			

**The Hub Stadium Novi:** 44325 W 12 Mile Rd. Ste H-160



Day Two Presentations



The Hub Waivers



Share Your Photos!

# April 8

# Wednesday



Reporting



Food Service



Q Best Practices



Attendance

Session Description	Audience
<p><b>Student Program History and Program Editor</b> <i>Dan Kresbaugh &amp; Eric Maike, Oakland Schools</i>            Creating program history records and maintaining and configuring for future years and the effects on state reporting.</p>	<p>System Administrators, End Users</p>
<p><b>Intro to Grade Book Manager</b> <i>Avery Gaden, Oakland Schools</i>            The session will explain grade book options and cover how to set up a track specific grade book (either required or suggested) to be configured by teachers.</p>	<p>System Administrators</p>
<p><b>How the Health Module Helps You</b> <i>Michelle DeMaggio, Grosse Ile Township School District</i>            Learn how to effectively track student health records and medical history while safely managing medication administration using the Health module.</p>	<p>System Administrators, End Users</p>
<p><b>Supercharging Student Scan</b> <i>Doug Metcalf &amp; Jovon Alber, Oakland Schools</i>            Get ready to take a look at how districts are finding creative uses for Q Student Scan. Need a security system or how about a ticket check station or maybe do some complicated attendance tracking. If you have a student ID barcode scanner and some SQL skills you too can supercharge Student Scan!</p>	<p>All</p>
<p><b>English Language Learner</b> <i>Ricky Robles &amp; Adam Zahner, Aequitas Solutions</i>            We will review the English Learner module for those attendees who may wish to gain a better insight of what this module does and how it is used in other districts outside of Michigan.</p>	<p>System Administrators, End Users</p>
<p><b>Pre-Enrollment Manager</b> <i>Dawn Cruz &amp; Avery Gaden, Oakland Schools</i>            Pre-enrollment is an electronic enrollment form for parents. This session will cover Pre-enrollment setup, how office staff manage pre-enrollments and the parent perspective.</p>	<p>All</p>
<p><b>Online Eligibility</b> <i>Josh Hughes, Aequitas Solutions</i>            Configuration, Entry, Processing of Food Service Eligibility, including setting up Surveys, Entering Applications, and configuring UBA for Sunbucks.</p>	<p>All</p>
<p><b>Explore the Q-Universe</b> <i>Rob Reeves &amp; Adam Zahner, Aequitas Solutions</i>            "I didn't know Q can do that!... I forgot about that!" Explore the Q-Universe is a fun and fast-paced session designed to highlight the lesser-known features and modules within Q while providing some tips and tricks along the way.</p>	<p>All</p>
<p><b>The Connected Campus: Extending MISTAR with ParentSquare</b> <i>Jeremy Tignor, ParentSquare</i>            In this fast-paced strategy session, join district leaders to discover how they unlock the full potential of MISTAR data through ParentSquare's extended suite.             We will explore real-world applications of four key modules: Smart Sites (integrated web hosting), Attendance Plus (combating chronic absenteeism), Payments (digital commerce), and Virtual Phone (secure, recorded communication). Hear firsthand how your peers leverage these tools to sync directly with MISTAR, reduce double-entry, protect student privacy, and unify district operations through transformative family engagement.</p>	<p>All</p>

Session Description	Audience
<p><b>Program Forms 101: Navigating with Confidence</b> <i>Jill Burnett &amp; Eric Maike, Oakland Schools</i></p> <p>This session provides a practical overview of Program Forms, with a guided walkthrough of navigation and key features. Participants will see how Program Forms are used in relation to student documents, student program history records, and other commonly used areas. The session is designed to help users better understand where information lives and how to move through the system with confidence.</p>	<p>System Administrators, End Users, New Users</p>
<p><b>Delivering SSRS Reports in Q</b> <i>Aric Haley, Wayne RESA</i></p> <p>Wayne RESA is using Microsoft SQL Server Reporting Services (SSRS) to deliver several chart and table reports of PBIS data. This session will display some of those reports and explain how to create SSRS reports that work in Q. </p>	<p>Technical Roles</p>
<p><b>Scheduling for Next Year</b> <i>Lynn Woodward &amp; Randy Robertson, Aequitas Solutions</i></p> <p>We'll review a simplified overview of the scheduling process. Participants will leave with a clear understanding of the scheduling tools available and how to select the right ones for their needs.</p>	<p>All</p>
<p><b>How WELL Do You Know Wellness?</b> <i>Tiffany Cichowski &amp; Heather Hamilton, Wayne RESA</i></p> <p>This check-up will review the necessities of the Wellness module. Attendees will leave with a healthy understanding of Wellness, what it is used for, and the different visits/needs that can be tracked. </p>	<p>System Administrators, Leadership</p>
<p><b>Customization Corner - Widgets</b> <i>Adam Zahner, Aequitas Solutions</i></p> <p>We'll kick things off with a quick look at where widgets live and how to set them up, then open it up to a relaxed group conversation. Come ready to show off what you've built, swap ideas, or talk through widgets you'd like to create.</p>	<p>Technical Roles, System Administrators</p>
<p><b>Q Analytics: Intro &amp; Overview</b> <i>Scott Yarborough &amp; Chris Walker, Aequitas Solutions</i></p> <p>Introduction to Q Analytics. We will discuss the usage and display of Dashboards provided with Q Analytics, and how to use provided parameters to filter the dashboard data. </p>	<p>Technical Roles, End Users</p>
<p><b>Maximizing Efficiency</b> <i>Ricky Robles, Aequitas Solutions</i></p> <p>This session will guide participants through best practices for utilizing mass email, district/school announcements, and track editor/calendar tools to streamline workflows and enhance engagement. The focus and goal is effective communication and organization for smooth school and district operations.</p>	<p>System Administrators, End Users</p>
<p><b>A Look at the Upcoming Q Knowledge Base</b> <i>Nathan Hendrix &amp; Anne Hamilton, Aequitas Solutions</i></p> <p>Join us for a look at the progress on the upcoming knowledge base designed to help users navigate and master Q with ease. This session will review key features, progress updates, and information about the pending launch.</p>	<p>All</p>
<p><b>Attendance Recovery Using Drop-In Attendance</b> <i>Alisa Reynolds &amp; AnnMaura Cervantes, Clovis Unified</i></p> <p>This session will review how to use the new drop-in attendance module to capture and report attendance recovery. With nearly 9 months of use, we'll share what we've done, what has worked, and what has not. </p>	<p>System Administrators, End Users</p>
<p><b>MultiLine Reports</b> <i>Adam Zahner &amp; Lynn Woodward, Aequitas Solutions</i></p> <p>We'll share practical insight and feedback on building MultiLine Reports in Q. Learn helpful tips and tricks, see real-world examples, and get advice on making the most of this feature. </p>	<p>System Administrators, Technical Roles</p>

Session Description	Audience
<p><b>What's New with Q Application &amp; Lottery</b> <i>Larry Cole, Aequitas Solutions</i>            Discover new features in Q Application &amp; Lottery including a new Lottery Type, custom widgets, new controls, and integration with the Q Pre-Enrollment application</p>	System Administrators, Technical Roles, Leadership
<p><b>Success Plans</b> <i>Rob Reeves, Aequitas Solutions</i>            We will cover how to create and use success plans with an emphasis on how the different indicator types work.</p>	System Administrators, Technical Roles
<p><b>Parent Reported Absences</b> <i>Marisol McKenzie &amp; Ambar Mendoza, Manteca Unified</i>            Discover how your district can enhance attendance tracking by leveraging Parent Connection for parent-reported absences. This session will walk through how parent-submitted attendance data flows into the Mass Attendance application, appearing in the dedicated Parent Reported section. Learn best practices for configuration, monitoring, and integrating this feature into your daily attendance workflows to improve accuracy, transparency, and communication between schools and families. ✓</p>	System Administrators, Technical Roles, End Users
<p><b>Google Manager: Integrating Google Classroom with Q</b> <i>Tara Lindlahr, Clovis Unified &amp; Scott Yarborough, Aequitas Solutions</i>            This session provides an overview of Google Manager and how it supports the integration of Google Classroom with Q. Presenters will review key setup considerations, workflows, and management practices to support accurate and efficient data synchronization.</p>	Technical Roles, End Users
<p><b>SBA, Food Service &amp; Online Payments</b> <i>Lynn Woodward, Aequitas Solutions</i>            In this session we will walk through steps necessary to setup online payments for parents, students and staff. We will also take a look at what parents/students will see when making purchases and payment online. 🍏</p>	System Administrators
<p><b>New Year Init &amp; Year End Rollover</b> <i>Jonathan Imes, Wayne RESA &amp; Casey Hadaway-Arnold, Oakland Schools</i>            Learn how to create future tracks to move students to the next school year and close out student tracks at the end of the school year.</p>	System Administrators
<p><b>Q Forms: End User</b> <i>Ricky Robles &amp; Larry Cole, Aequitas Solutions</i>            An overview of Q Forms with a spotlight on the dynamic possibilities that Q Forms can manage for your district.</p>	System Administrators, Technical Roles, End Users



### Day Two Survey

Complete this survey by April 9 at 2pm to be entered into a drawing for a \$50 gift card! Submissions from the first survey will count as extra entries for this drawing.

# April 9 Thursday

Time	Penobscot	Guardian	Buhl	Wurlitzer
9:00-10:00	Breakfast & 2027 Q User Summit Discussion			
10:00-10:50	Roundtable with Aequitas Developers	Direct Certification 	Marks Processing & Report Cards	Re-enrollment: Back to School Packet
10:50-11:00	Break			
11:00-11:50	Q Analytics: Building Dashboards 	Beyond the Basics: Customizing ParentConnect for Stronger Family Connections	Q Tip Explosion 	What's New with Q Forms
11:50-1:00	Lunch			
1:00-1:50	Intro to the MTSS Module	POS Setup, Register, and Audit Reports 	Enhancement Management / Roadmap Roundtable	Getting Results with the Equidistant Grading Scale
1:50-2:00	Break			
2:00-2:50	Chat with a DBA / Support Lab	Graduation Requirements	Marketing & Communication Tips for Your District	Behavior from End to End
2:50-3:00	Break			
3:00-3:30	Drawing & Farewell			
End of Conference				

# April 9 Thursday



Reporting



Food Service



Q Best Practices



Attendance

Session Description	Audience
<p><b>Roundtable with Aequitas Developers</b> <i>Lou Casselle &amp; Jim Martin, Aequitas Solutions</i> Join Aequitas developers for an interactive roundtable designed to connect your day-to-day experience with the team building Q. This session creates a space for direct conversation where questions and feedback can be explored in real time.</p>	All
<p><b>Direct Certification</b> <i>Josh Hughes, Aequitas Solutions</i> Review of basic functions of Direct Certification, including setup, import, and Letters</p>	All
<p><b>Marks Processing &amp; Report Cards</b> <i>Ricky Robles &amp; Randy Robertson, Aequitas Solutions</i> This session will cover the powerful Marks Processing tools used to calculate GPAs, post transcripts, and more using current student data. It will also explore how report cards can be generated and shared in multiple languages.</p>	System Administrators, End Users
<p><b>Re-enrollment: Back to School Packet</b> <i>Dawn Cruz &amp; Avery Gaden, Oakland Schools</i> This session will cover Re-enrollment, the process of Back to School tasks. Learn how districts can customize back to school permissions and acknowledgements utilizing parent connection.</p>	All
<p><b>Q Analytics: Building Dashboards</b> <i>Scott Yarborough &amp; Chris Walker, Aequitas Solutions</i> How to build a Q Analytics Dashboard that follows Aequitas design standards but also can meet the needs of a specific district or user base.</p>	Technical Roles
<p><b>Beyond the Basics: Customizing ParentConnect for Stronger Family Connections</b> <i>Steffanie Hartman &amp; Holly Halvorson, Clovis Unified</i> This session provides an overview of ParentConnect and highlights customizations used to help parents monitor programs, activities, and student status beyond core data. Presenters will share examples other districts may find helpful to support parent engagement.</p>	System Administrators, End Users, New Users
<p><b>Q Tip Explosion</b> <i>Lynn Woodward, Aequitas Solutions</i> Users will get tips for how to navigate Q and make their user experience faster, friendlier, more efficient and even cooler!</p>	All
<p><b>What's New with Q Forms</b> <i>Larry Cole, Aequitas Solutions</i> Discover the many new features added to Q Forms, including a new Stand-Alone Forms application with "no-login" access to forms through email links, the ability to share Instances of forms so others can view the filled in forms and reports, new Site Admin role, the ability to upload documents while completing a form, and "opt-In" forms.</p>	System Administrators, Technical Roles, Leadership
<p><b>Intro to the MTSS Module</b> <i>Scott Yarborough &amp; Anne Hamilton, Aequitas Solutions</i> Provide an overview of the MTSS module. This session will cover the Setup, Student Analysis, Referrals, and Interventions.</p>	Technical Roles, End Users
<p><b>POS Setup, Register, and Audit Reports</b> <i>Josh Hughes, Aequitas Solutions</i> Setup, and operation of Cafeteria registers. Quick overview of audit processes and reporting.</p>	All
<p><b>Enhancement Management / Roadmap Roundtable</b> <i>Adam Zahner, Aequitas Solutions</i> Look under the hood at Aequitas's enhancement review process. We'll talk about the Enhancement Voting Forum and how enhancements get prioritized.</p>	All

Session Description	Audience
<p><b>Getting Results with the Equidistant Grading Scale</b> <i>Anthony Ruela, Plymouth Canton Community Schools &amp; Jacki Campbell, Wayne RESA</i></p> <p>Discover how the equidistant scale supports teaching practice to result in student success across middle schools in Plymouth Canton Community Schools.</p>	<p>System Administrators, End Users</p>
<p><b>Chat with a DBA / Support Lab</b> <i>Chris Walker &amp; Adam Zahner, Aequitas Solutions</i></p> <p>An informal one-on-one conversation covering database topics such as SQL Server, Q customizations, and Q application usage and concepts.</p>	<p>All</p>
<p><b>Graduation Requirements</b> <i>Randy Robertson, Aequitas Solutions</i></p> <p>This session will cover the key configuration for Requirements, including Graduation and Honor Roll rules. Additional areas will cover how to create a grad requirement, assign grad requirements, and key reports.</p>	<p>System Administrators, Technical Roles, End Users</p>
<p><b>Marketing &amp; Communication Tips for Your District</b> <i>Shannon Raines, Aequitas Solutions</i></p> <p>Strong communication builds trust, strengthens engagement, and supports enrollment and retention. In this session, we'll explore practical strategies to help districts clarify their message, align communication with strategic goals, and improve outreach across websites, social media, email, and internal channels.</p>	<p>Leadership</p>
<p><b>Behavior from End to End</b> <i>Rob Reeves &amp; Ricky Robles, Aequitas Solutions</i></p> <p>A walkthrough of the Q Behavior module with an emphasis on new features that have been released since the last User Summit.</p>	<p>All</p>



Day Three Presentations



Share Your Photos!

Thank you for another great User Summit.  
**We hope to see you next year in California!**



